

The Economic Impact of Civil Legal Services in New Hampshire: Achieving Justice and Boosting the Economy

Sponsored by the New Hampshire Supreme Court
Access to Justice Commission

Funded by the American Bar Association

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Economic Impact Report - 2013
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Every subject of this state is entitled to a certain remedy, by having recourse to the laws, for all injuries he may receive in his person, property, or character; to obtain right and justice freely, without being obliged to purchase it; completely, and without any denial; promptly, and without delay; conformably to the laws.

N.H. Constitution, Part I, Article 14

The Justice Gap

A Study of the Legal Needs
of New Hampshire's Low-Income Residents

February 2013

This study was sponsored by the New Hampshire Access to Justice Commission which was established in 2007 by order of the New Hampshire Supreme Court. Consistent with Part 1, Article 14 of the New Hampshire Constitution, the Commission's purpose is to implement changes to improve citizens' access to the courts and to foster the development of a statewide integrated civil legal services delivery system.

Funding was provided by the American Bar Association Access to Justice Commission Expansion Project.

Electronic copies of both reports are available on the Access to Justice website. <http://www.courts.state.nh.us/access/index.htm>

New Hampshire Supreme Court Access to Justice Commission

February 2013

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Richard Y. Uchida, Esquire, Co-Chair

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New Hampshire Statewide Economic Impact Report

Exhibit 1: Summary of Economic Benefits and Savings From Civil Legal Services in New Hampshire, 2011

Direct Dollar Impacts (\$Millions)	Total \$M
I. Federal Dollars Brought Into State (\$Millions)	
A. SSI/SSD Benefits for Elderly & Disabled People	\$14.3
B. Medicare Benefits for People with Disabilities	\$8.6
C. Other Federal Benefits for Low-Income People	\$0.0
D. Federal Tax Refunds and Savings for Low-Income Clients	\$1.7
E. Federal Grants to Legal Services Programs	\$1.4
F. Economic Multiplier Effect of Federal Revenue on Communities	\$42.7
II. Other Benefits and Savings for Low-Income Residents (\$Millions)	
G. Child and Spousal Support	\$12.8
III. Cost Savings for Communities and Taxpayers	
I. Cost Savings: Avoidance of Emergency Shelter	\$0.4
J. Cost Savings: Prevention of Domestic Violence	\$2.4
Total Economic Impact (Sum of Lines A through J, in \$Millions)	
\$84.4 **	

**** NOTE: Not included in the total was an estimated \$21 million** in electric and gas utility discounts and energy savings assistance benefits achieved in 2012 through systemic advocacy by NHLA in electric, gas, and telephone cases at the Public Utilities Commission (PUC) and cooperation of its partners (including utilities).

\$84.4 ** Million in Benefits and Savings (Figures Displayed in \$Millions)

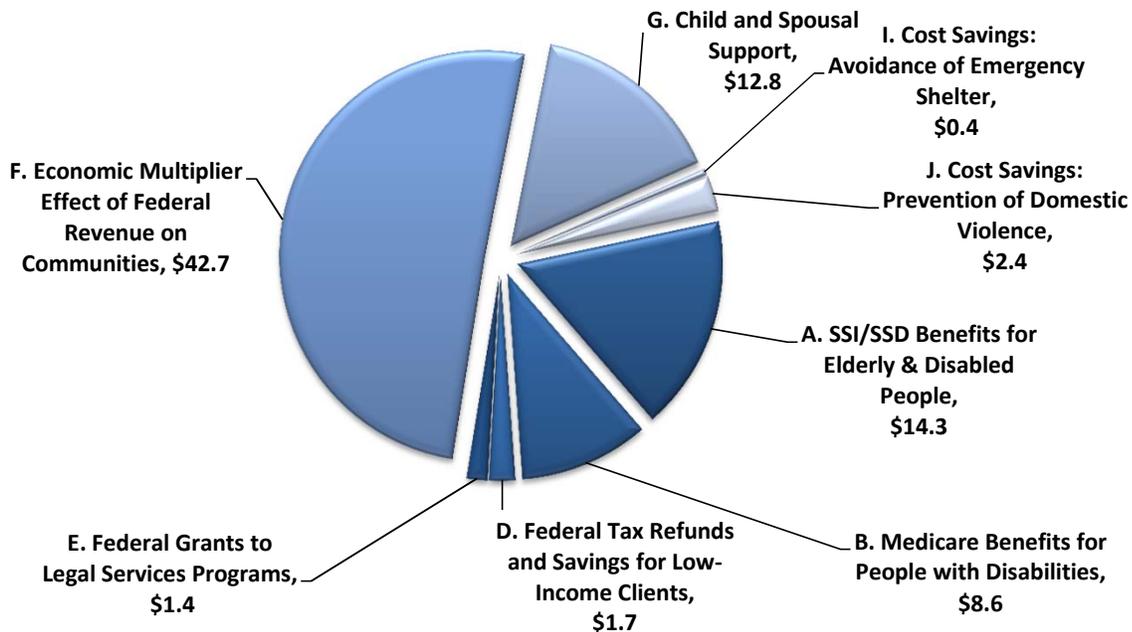


Exhibit 2: Summary of Economic Benefits and Savings, By Program (\$Millions)

Direct Dollar Impacts (\$Millions)	New Hampshire Legal Assistance (NHLA)	Legal Advice & Referral Center (LARC)	New Hampshire Pro Bono (NHPB)	Total
I. Federal Dollars Brought Into State (\$Millions)				
A. SSI/SSD Benefits for Elderly & Disabled People (Exhibit 2)*	\$14.0	\$0.3	\$0.0	\$14.3
B. Medicare Benefits for People with Disabilities (Exhibit 3)	\$8.4	\$0.2	\$0.0	\$8.6
C. Other Federal Benefits for Low-Income People (Exhibit 4)	\$0.0	\$0.0	\$0.0	\$0.0
D. Federal Tax Refunds and Savings for Low-Income Clients (Exhibit 5)	\$0.0	\$1.5	\$0.2	\$1.7
E. Federal Grants to Legal Services Programs (Exhibit 6)	\$0.6	\$0.7	\$0.1	\$1.4
F. Economic Multiplier Effect of Federal Revenue on Communities (Exhibit 7)	\$37.6	\$4.4	\$0.6	\$42.7
II. Other Benefits and Savings for Low-Income Residents (\$Millions)				
I. Cost Savings: Avoidance of Emergency Shelter (Exhibit 9)	\$1.5	\$7.0	\$4.3	\$12.8
III. Cost Savings for Communities and Taxpayers				
I. Cost Savings: Avoidance of Emergency Shelter (Exhibit 9)	\$0.2	\$0.2	\$0.1	\$0.4
J. Cost Savings: Prevention of Domestic Violence (Exhibit 10)	\$0.4	\$1.2	\$0.9	\$2.4
Total Economic Impact (Sum of Lines A through J, \$M)	\$62.6**	\$15.5	\$6.2	\$84.4

* Exhibit numbers refer to the exhibits in the detailed report package describing the impacts of each individual program - NHLA, LARC and NH Pro Bono.

** Not included in the total was an estimated \$21 million in electric and gas utility discounts and energy savings assistance benefits achieved in 2012 through systemic advocacy by NHLA in electric, gas, and telephone cases at the Public Utilities Commission (PUC) and cooperation of its partners (including utilities).

Legal Advice & Referral Center (LARC)
Economic Impact Report

Exhibit 1: Summary of Economic Benefits and Savings	Total
I. Federal Dollars Brought Into State (\$Millions)	
A. SSI/SSD Benefits for Elderly & Disabled People (Exhibit 2)	\$0.3
B. Medicare Benefits for People with Disabilities (Exhibit 3)	\$0.2
C. Other Federal Benefits for Low-Income People (Exhibit 4)	\$0.0
D. Federal Tax Refunds and Savings for Low-Income Clients (Exhibit 5)	\$1.5
E. Federal Grants to Legal Services Programs (Exhibit 6)	\$0.7
F. Economic Multiplier Effect of Federal Revenue (Exhibit 7)	\$4.4
II. Other Benefits and Savings for Low-Income Residents (\$Millions)	
G. Child and Spousal Support (Exhibit 8)	\$7.0
III. Cost Savings for Communities and Taxpayers	
H. Cost Savings: Avoidance of Emergency Shelter (Exhibit 9)	\$0.2
I. Cost Savings: Prevention of Domestic Violence (Exhibit 10)	\$1.2
Total Economic Impact (Sum of Lines A through J, in \$Millions)	\$15.5

\$15.48 Million in Benefits and Savings

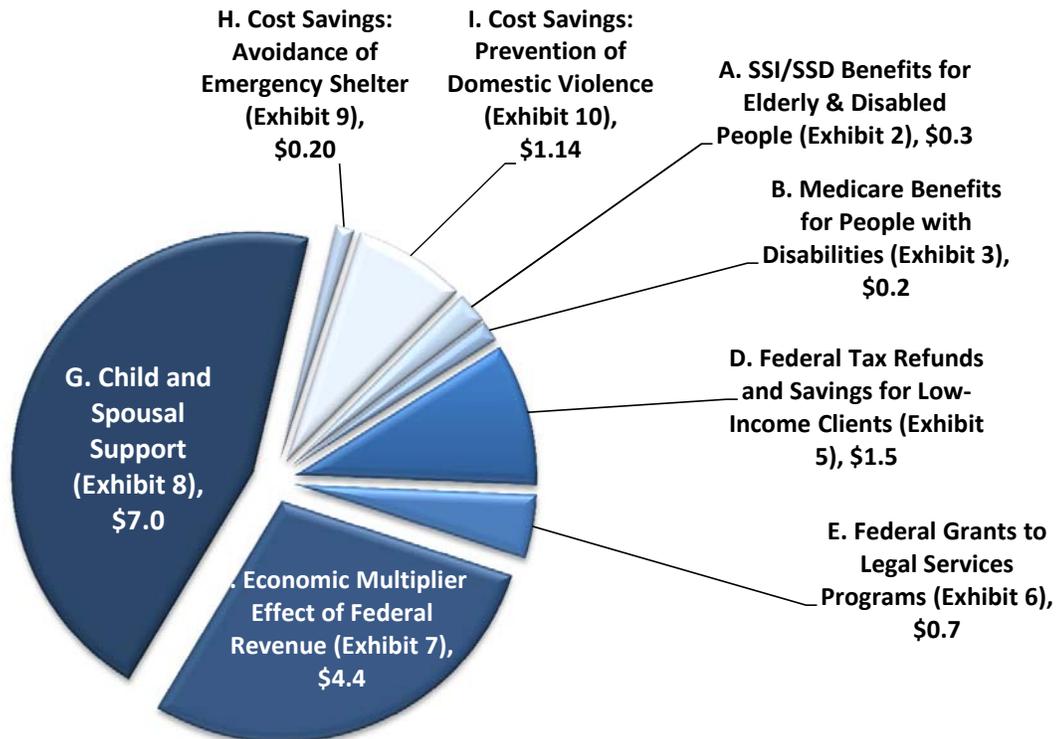


Exhibit 2: Projected SSI/SSD Dollar Benefits into State, as a Result of Cases Closed in 2012

Total Projected Dollar Benefits from SSI/SSD Cases Closed in 2012	
A. SSI and SSD BRIEF REPRESENTATION Cases	
1. Cases Closed by brief representation (see Note 1):	8
2. Estimated percentage of cases for which SSI/SSD Benefits were Obtained (see Note 2):	41%
3. Estimated Successful Cases ("1" x "2"):	3
B. SSI and SSD EXTENDED REPRESENTATION Cases	
1. Cases Closed (see Note 1):	0
2. Estimated percentage of cases for which SSI/SSD Benefits were Obtained (see Note 3):	95%
3. Estimated Successful Cases ("1" x "2"):	0
C. SSI and SSD Cases (LIMITED and EXTENDED)	
1. Total Estimated Successful Cases ("A.3" + "B.2"):	3
2. Estimated back awards per successful case (see Note 3):	\$11,593
3. Total back awards ("1" x "2"):	\$34,779
4. Estimated monthly award per successful case (see Note 3):	\$838
5. Total monthly benefits ("1" x "4"):	\$2,513
6. Assumed duration of monthly benefit in years (See Note 4):	9.7
7. Net present value of monthly benefits ("5" x "6"):	\$292,465
8. Total projected impact ("3" + "7"):	\$327,244
Total Projected Benefits:	\$327,244
Note 1: Source: Program's case tracking data system.	
Note 2: The assumed "success rate" was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. Forty one percent of those with SSI or SSD issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of cases closed by this program by Brief Representation for those legal problem types to derive the estimate indicated above.	
Note 3: Source of these figures: outcomes (including dollar benefits) measured for all 2012 cases of the above legal problem types closed by New Hampshire Legal Assistance (NHLA).	
Note 4: Assumed average duration of SSI/SSD benefits: 9.7 years; see Kalman Rupp and Charles G. Scott, "Trends in the Characteristics of DI and SSI Disability Awardees and Duration of Program Participation," Social Security Administration, 1996. Benefit amounts for previous years are inflation-adjusted.	

Exhibit 3: Projected Medicare Benefits into State

Total Projected Medicare Benefits from Cases Closed in 2012

A. Benefits from Successful Medicare Cases

1. LIMITED REPRESENTATION Medicare Cases	
a. Total limited representation Medicare cases closed (see Note 1):	0
b. Estimated percentage of cases for which Medicare benefits were successfully obtained or preserved (see Note 2):	6.5%
c. Estimated number of cases in which Medicare benefits were obtained or preserved ("a" x "b"):	0
2. EXTENDED REPRESENTATION Medicare Cases	
a. Total extended representation Medicare cases closed (see Note 1):	0
b. Estimated percentage of cases for which Medicare benefits were successfully obtained or preserved (see Note 4):	0.0%
c. Estimated number of cases in which Medicare benefits were obtained or preserved ("a" x "b"):	0
3. LIMITED and EXTENDED REPRESENTATION Cases (Combined)	
Estimated successful cases (sum of "1.c" and "2.c"):	0

B. Medicare Benefits From Successful SSD Cases

1. LIMITED REPRESENTATION SSD Cases	
a. Total cases closed	4
b. Estimated percentage of cases for which benefits were successfully obtained, preserved, or increased (see Note 3):	41%
c. Estimated number of cases for which benefits were successfully obtained, preserved, or increased ("a" x "b"):	2
2. EXTENDED REPRESENTATION SSD Cases	
Number of extended representation SSD cases for which Medicare benefits were successfully obtained, preserved, or increased (see Note 4):	0
3. LIMITED and EXTENDED REPRESENTATION Cases (Combined)	
a. Total estimated LIMITED and EXTENDED cases that produced benefits (sum of "1" and "2" above)	2
b. Average annual benefit (see Note 5):	\$10,674
c. Assumed duration of benefits in years (see Note 6):	10.5
d. Projected total benefit per case ("b" x "c"):	\$112,081
e. Total cases x total projected benefit ("a" x "d"):	\$224,163

Sum of Benefits from Medicare Cases \$224,163

Note 1: Source: Program's case tracking data system.

Note 2: The assumed "success rate" was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. 6.5 percent of those with Medicare issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of cases closed by this program by Brief Representation for those legal problem types to derive the estimate indicated above.

Note 3: Source: survey described in Note 2. Forty one percent of those with SSI/SSD issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of brief representation cases closed by this program for those legal problem types to derive the estimate indicated above.

Note 4: Source of these figures: outcomes (including dollar benefits) measured for all 2012 cases of the above legal problem types closed by New Hampshire Legal Assistance (NHCLA).

Note 5: Source: The federal government reported that in 2008 Medicare provided an average of \$10,010 per year in payments for the medical and hospital bills of Social Security disability benefits recipients. See <http://www.medpac.gov/documents/Jun12DataBookEntireReport.pdf> (pg. 21). This figure has been adjusted to 2012 dollars.

Note 6: Assumed average duration of SSD benefits: 10.5 years; see Kalman Rupp and Charles G. Scott, "Trends in the Characteristics of DI and SSI Disability Awardees and Duration of Program Participation," Social Security Administration, 1996.

Exhibit 4: Other Federal Benefits

Benefits from Cases Completed in 2012	One-Time Payments	Monthly Benefits	Expected Duration of Monthly Benefits	Monthly Benefits (Annualized)	Total Benefits
TANF	\$0	\$0	6	\$0	\$0
Food Stamps	\$0	\$0	6	\$0	\$0
			N/A	N/A	\$0
Total Benefits:	\$0	\$0		\$0	\$0

Exhibit 5: Federal Tax Refunds & Savings

	Source	Amount
1. Number of ESL participants in VITA workshops conducted by program (see Note 1):		1,351
2. Assumed percentage of participants who file claims (see Note 2):		80%
3. Estimated number of claims filed ("1" x "2"):		1,081
4. Average refund/tax reduction per claim (note 3):		\$1,375
5. Total impact ("3" x "4"):		\$1,486,717
	Total:	\$1,486,717

Note 1: Source: Statistics collected by the program.

Note 2: Estimate by program based on prior results achieved and professional judgment of advocates

Note 3: Total EITC payout from VITA workshops in 2011 was \$3.8 million, with 2,763 EITC claims filed, for an average of \$1,375 per claim. Source: reports of tax preparers in Volunteer Income Taxpayer (VITA) centers.

Exhibit 6: Federal Funding to Legal Services Programs

	Source	Amount
	Legal Services Corporation (see Note 1):	\$631,936
	IRS	\$35,000
	Total:	\$666,936

Note 1: The amount shown has been adjusted by deducting sub-grant to Legal Advice & Referral Center (LARC).

Exhibit 7: Economic Multiplier Effect

	Total
A. Total federal funds brought into state	
1. SSI/SSD Benefits	0.33
2. Medicare/Medicaid Benefits	0.22
3. Other Federal Benefits	0.00
4. Tax Refunds and Savings	1.49
5. Federal grants to legal services program	0.67
6. Subtotal	2.71
B. Multiplier (per U.S. Dept. of Commerce "RIMS II" Model):	1.64
C. Economic Multiplier Effect (Line A x Line B)	4.43
D. Jobs factor, number of jobs created per \$1 million in funds coming in from outside state (per U.S. Dept. of Commerce RIMS II Model):	9.63
E. Total jobs (Line A.6 * Line D):	26.04
F. Total Impact of Federal Dollars (Line A + Line C)	7.14

Exhibit 8: Child and Spousal Support

	Total Benefits
A. Brief Representation Cases	
1. Number of Divorce, Custody, Support, and/or DV cases closed by Brief Representation (see Note 1):	887
2. Percentage of above cases in which one or more of the following outcomes was achieved: Divorce, Custody, Support and/or Order of Protection (see Note 2):	23%
3. Number of brief representation cases producing the above outcomes ("1" x "2")	201
B. Extended Representation Cases	
1. Number of Divorce, Custody, Support, and/or DV cases closed by Extended Representation (see Note 1):	0
2. Percentage of above cases in which one or more of the following outcomes was achieved: Divorce, Custody, Support and/or Order of Protection (see Note 3)	50%
3. Number of extended representation cases producing the above outcomes ("1" x "2"):	0
C. Total Benefits Achieved	
1. Total cases in which clients achieved the above outcomes (sum of "A.3" and "B.3" above)	201
2. Average dollar impact per successful case in which the above outcomes were achieved (see Note 3):	
a. Average one-time payment:	\$2,251
b. Average monthly support payment including child support and spousal support:	\$890
3. Total impact	
a. Duration of monthly payments in months (see Note 4):	60
b. Total net present value of monthly payment stream ("1" x "2.b" x "3.a")	\$10,734,449
c. Impact of one-time payments ("1" x "2.a")	\$452,404
d. Total impact ("b" + "c")	\$10,736,699
4. Average percentage of ordered amounts actually received by clients (see Note 5):	65%
5. Net present value of support payment stream ("3.d" x "4")	\$6,978,855
Total Net Present Value of Child Support Received by Clients:	
\$6,978,855	

Note 1: Source: Program's case tracking data system

Note 2: The assumed "success rate" was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. Thirty two percent of those with the above four Family Law issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of cases closed by this program by Brief Representation in the four legal problem types to derive the estimate indicated above.

Note 3: Source of this figure: outcomes (including dollar benefits) measured for all 2012 cases of the above legal problem types closed by New Hampshire Legal Assistance (NHLA).

Note 4: Assumed duration of child and spousal support: 5 years. This is a conservative estimate; the average time elapsed from the average age of children at divorce (9 years) to the age of majority (18 years) is 9 years. No figure is available for average duration of spousal support. Source of figure for average age of children at divorce: Liu, Shirley H., "The Effect Parental Divorce and Its Timing on Child Educational Attainment: A Dynamic Approach," page 17; available at http://moya.bus.miami.edu/~sliu/Research_files/divorcetiming.pdf.

Note 5: Source of this figure: U.S. Department of Health and Human Services, Administration for Children & Families, Office of Child Support Enforcement; "Box Score for New Hampshire," available on the web at: <http://www.acf.hhs.gov/programs/css/resource/fy2011-preliminary-report-state-box-scores>

Exhibit 9: Cost Savings - Avoidance of Emergency Shelter

Total Benefits	
A. Brief Representation Cases	
1. Number of Housing cases closed by Brief Representation (see Note 1):	1,049
2. Assumed success rate: Percentage of above cases in which one or more of the following outcomes was achieved: avoided eviction, obtained additional time, or avoided foreclosure (see Note 2):	11%
3. Estimated number of limited representation cases in which clients avoided eviction, obtained additional time, or avoided foreclosure ("1" x "2"):	119
B. Extended Representation Cases	
1. Number of Housing cases closed by Extended Representation (see Note 1):	6
2. Assumed success rate: Percentage of above cases in which one or more of the following outcomes was achieved: avoided eviction, obtained additional time, or avoided foreclosure (see Note 3):	79%
3. Estimated number of extended representation cases in which clients avoided eviction, obtained additional time, or avoided foreclosure: ("1" x "2")	5
C. Cost Savings Achieved	
1. Total cases in which clients avoided eviction, obtained additional time, or avoided foreclosure (sum of "A.3" and "B.3" above):	124
2. Assumed "Emergency Shelter Avoidance Rate" (see Note 4):	31%
3. Number of families saved from needing emergency shelter ("1" x "2"):	38
4. Average cost of emergency shelter for one family (see Note 4):	\$5,112
5. Estimated Cost Savings (line E multiplied by line F):	\$196,093
6. Average number of people per case who avoided eviction, obtained additional time, or avoided foreclosure (see Note 3):	2.14
7. Estimated total number of people who avoided emergency shelter ("3" x "6"):	82
Note 1: Source: Program's case tracking data system.	
Note 2: The assumed "success rate" of 11 percent was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. Eleven percent of those with housing issues achieved outcomes of "avoided eviction," "obtained additional time to seek alternative housing," or "avoided foreclosure." Accordingly, we applied that percentage to the total number of Housing advice/brief services cases handled by NHLA to derive the estimate indicated above.	
Note 3: Source of these figures: outcomes measured for all 2012 cases of the above legal problem types closed by New Hampshire Legal Assistance (NHLA).	
Note 4: The "Emergency Shelter Avoidance Rate" is the percentage of evicted or foreclosed households that would have utilized emergency shelter if not kept in their homes as an outcome of legal assistance. The assumed value of 31 percent is based on a detailed study of eviction prevention, the results of which are described in "The Homelessness Prevention Program: Outcomes and Effectiveness," New York State Dept. of Social Services, 1990 (see in particular, Table 3.2).	
Note 5: The assumed "average cost of emergency shelter for one family" was the median of estimates derived from two methods, summarized in Exhibit 9A.	

Exhibit 9A: Average Cost of Emergency Shelter for One Family

Estimation Method	Estimated Cost Per Day	Average Stay, in Days (See Note 3)	Estimated Cost/Family
1. Non-Profit Homeless Shelter - See Note 1	\$69	72	\$4,968
2. Economy Hotel - See Note 2	\$73	72	\$5,256
Median of the two methods:			\$5,112

Note 1: Non-Profit Shelter Organization. Source: 2012 Annual Report for Crossroads House in Portsmouth NH (<http://www.crossroadshouse.org/index.htm>), which provided 35,040 bed-nights of shelter in 2012 for a total cost of \$1,132,590. This translated to an average cost of \$32 per bed-night. Multiplied by 2.14 people (beds) per household (the average number of people recorded by New Hampshire Legal Assistance (NHLA) for successful eviction defense or mortgage foreclosure prevention case in 2012), this translates to an average cost of \$69 per night, per family or household.

Note 2: Economy Hotel. Source: the median lowest nightly cost of a hotel listed on Travelocity.com in select regions of New Hampshire (Manchester and Concord) in February 2013.

Note 3: Average Stay, in Days. This figure was based on data on average length of stay in emergency and transitional housing in Manchester, NH from the Homelessness Management Information System (HMIS) of the U.S. Department of Housing and Urban Development, 2009 Annual Homeless Assessment Report to Congress. Regional Reports available at: <http://www.hudhdx.info/PublicReports.aspx>.

Exhibit 10: Cost Savings - Prevention of Domestic Violence

		Total Benefits
A. Brief Representation Cases		
1. Number of Divorce, Custody, Support, and/or Domestic Violence Cases Closed by Brief Representation (see Note 1):		887
2. Percentage of the above cases in which domestic violence (DV) was major issue (see Note 2):		82%
3. Number of cases in which DV was a major issue ("1" x "2"):		724
4. Success rate: Percentage of above cases in which DV protection was enhanced by one or more of the following outcomes: Divorce, Custody, Support and/or Order of Protection (see Note 3):		32%
5. Number of cases for which client received protection from DV ("3" x "4"):		233
B. Extended Representation Cases		
1. Number of Divorce, Custody, Support, and/or DV Cases Closed by Extended Representation (see Note 1):		0
2. Percentage of the above cases in which domestic violence was a major issue (See Note 2):		82%
3. Number of cases in which DV was a major issue ("1" x "2")		0
4. Success rate: Percentage of above cases in which DV protection was enhanced by one or more of the following outcomes: Divorce, Custody, Support and/or Order of Protection (see Note 4):		85%
5. Number of cases for which client received protection from DV ("3" x "4")		0
C. Cost Savings Achieved		
1. Total cases in which clients received protection from DV (sum of "A.5" and "B.5" above):		233
2. Average cost per year of medical treatment, counseling, police protection and other support per DV victim (see Note 5):		\$5,016
3. Annual savings from prevention of DV ("C.1" x "C.2")		\$1,168,835
Total Savings from Prevention of Domestic Violence		\$1,168,835
<p>Note 1: Source: Program's case tracking data system</p> <p>Note 2: Estimate by program based on intake priorities and professional judgment of advocates</p> <p>Note 3: The assumed "success rate" was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. Thirty two percent of those with the above four Family Law issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of cases closed by this program by Brief Representation in the four legal problem types to derive the estimate indicated above.</p> <p>Note 4: Source of this figure: outcomes (including dollar benefits) measured for all 2012 cases of the above legal problem types closed by New Hampshire Legal Assistance (NHLA).</p> <p>Note 5: Source: See Exhibit 10A</p>		

Exhibit 10A: Average Cost Savings per Household Protected from Domestic Violence

Cost Elements	Potentially Avoidable Cost per Incident		
	<i>Physical Assault</i>	<i>Rape</i>	
Victim: Medical Care	\$ 1,068	\$ 1,010	
Victim: Mental Health Care:	\$ 374	\$ 450	
Victim: Lost productivity	\$ 108	\$ 181	
Victim: Lost quality of life	\$ 26,103	\$ 110,092	
Victim: Property damage	\$ 58	\$ 150	
Total	\$ 27,711	\$ 111,883	
Total (excluding Quality of Life):	\$ 1,608	\$ 1,791	
Number of incidents per year, per victim (see Note 2):	3.1	2.9	
Potentially Avoidable Cost per victim, per year:	\$ 4,985	\$ 5,194	
Weighted Average			
a. Breakdown of incident types, by percent (see Note 3):	85%	15%	Total
b. Cost of 100 victims ("a" times cost/victim)	\$ 423,743	\$ 77,903	\$ 501,646
c. Average potentially avoidable cost per year, per victim of all types		\$	5,016

Note 1: The above per-incident costs were derived from estimates by consultant Jeffrey Baliban for use in testimony to the Chief Judge's Task Force to Expand Access to Civil Legal Services in New York in 2011. Mr. Baliban estimated the total "potentially avoidable" cost of domestic violence against low-income women using data from a variety of national studies conducted by the Centers for Disease Control and Prevention ("CDC") in 1994 and updated in 2003, and the National Violence Against Women Survey ("NVAWS") funded by the National Institute of Justice ("NIJ") and CDC. See *Report of Jeffrey L. Baliban to the Task Force to Expand Civil Legal Services in New York Presented at the First Judicial Department Hearing September 26, 2011*. The "potentially avoidable" costs were derived from estimates of total cost per DV incident by assuming that Orders of Protection are effective 60 percent of the time. Mr. Baliban adjusted the national figures to New York, to account for the state-specific difference in the cost-of-living index. In the above table, we have used a similar method to adjust Mr. Baliban's figures for New Hampshire. All costs have been inflation adjusted to reflect 2011 dollars.

Note 2: See the National Violence Against Women Survey, p. 15, Exhibit 5

Note 3: See Elwart, et. al., "Increasing Access to Restraining Orders for Low-Income Victims of Domestic Violence: A Cost-Benefit Analysis of the Proposed Domestic Abuse Grant Program," Appendix A. This report cites a National Institutes of Justice survey as the basis for the 85/15 percent breakdown of domestic violence incidents by physical assault versus rape.

New Hampshire Pro Bono (NHPB)
Economic Impact Report

Exhibit 1: Summary of Economic Benefits and Savings	Total
I. Federal Dollars Brought Into State (\$Millions)	
A. SSI/SSD Benefits for Elderly & Disabled People (Exhibit 2)	\$0.0
B. Medicare Benefits for People with Disabilities (Exhibit 3)	\$0.0
C. Other Federal Benefits for Low-Income People (Exhibit 4)	\$0.0
D. Federal Tax Refunds and Savings for Low-Income Clients (Exhibit 5)	\$0.2
E. Federal Grants to Legal Services Programs (Exhibit 6)	\$0.1
F. Economic Multiplier Effect of Federal Revenue on Communities (Exhibit 7)	\$0.6
II. Other Benefits and Savings for Low-Income Residents (\$Millions)	
G. Child and Spousal Support (Exhibit 8)	\$4.3
III. Cost Savings for Communities and Taxpayers	
H. Cost Savings: Avoidance of Emergency Shelter (Exhibit 9)	\$0.1
I. Cost Savings: Prevention of Domestic Violence (Exhibit 10)	\$0.9
Total Economic Impact (Sum of Lines A through J, in \$Millions)	\$6.2

\$6.25 Million in Benefits and Savings

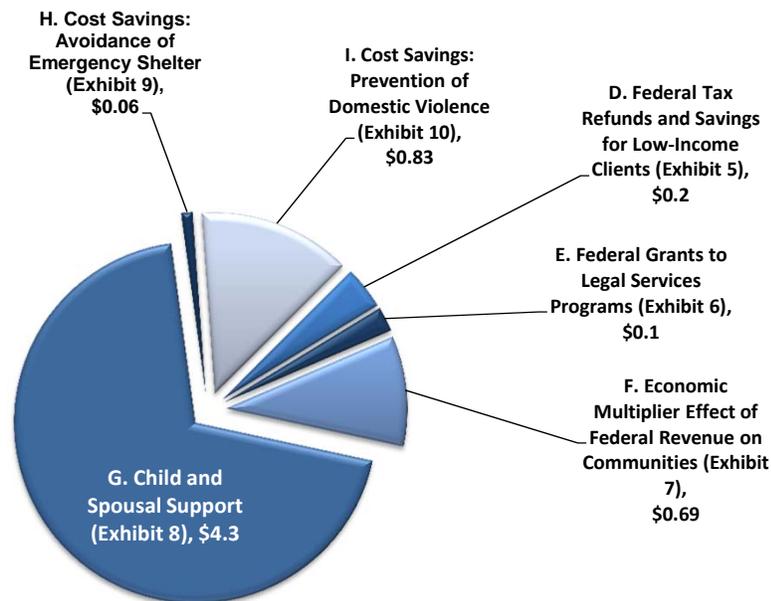


Exhibit 2: Projected SSI/SSD Dollar Benefits into State, as a Result of Cases Closed in 2012

A. SSI and SSD BRIEF REPRESENTATION Cases	
1. Cases Closed by brief representation (see Note 1):	0
2. Estimated percentage of cases for which SSI/SSD Benefits were Obtained (see Note 2):	41.2%
3. Estimated Successful Cases ("1" x "2"):	0
B. SSI and SSD EXTENDED REPRESENTATION Cases	
1. Cases Closed (see Note 1):	0
2. Estimated percentage of cases for which SSI/SSD Benefits were Obtained (see Note 3):	95%
3. Estimated Successful Cases ("1" x "2"):	0
C. SSI and SSD Cases (LIMITED and EXTENDED)	
1. Total Estimated Successful Cases ("A.3" + "B.3"):	0
2. Estimated back awards per successful case (see Note 3):	\$11,593
3. Total back awards ("1" x "2"):	\$0
4. Estimated monthly award per successful case (see Note 3):	\$838
5. Total monthly benefits ("1" x "4"):	\$0
6. Assumed duration of monthly benefit in years (See Note 4):	9.7
7. Net present value of monthly benefits ("5" x "6" x 12 mos.):	\$0
8. Total projected impact ("3" + "7"):	\$0
Total Projected Benefits:	\$0
Note 1: Source: Program's case tracking data system.	
Note 2: The assumed "success rate" was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. Forty one percent of those with SSI or SSD issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of cases closed by this program by Brief Representation for those legal problem types to derive the estimate indicated above.	
Note 3: Source of these figures: outcomes (including dollar benefits) measured for all 2012 cases of the above legal problem types closed by New Hampshire Legal Assistance (NHLA).	
Note 4: Assumed average duration of SSI benefits: 9.7 years, and of SSD benefits: 10.5 years. See Kalman Rupp and Charles G. Scott, "Trends in the Characteristics of DI and SSI Disability Awardees and Duration of Program Participation," Social Security Administration, 1996. We assumed the shorter duration since SSI and SSD are combined in the legal problem coding scheme used by the program.	

Exhibit 3: Projected Medicare Benefits into State

Total Projected Medicare Benefits from Cases Closed in 2012

A. Benefits from Successful Medicare Cases

1. LIMITED REPRESENTATION Medicare Cases	
a. Total limited representation Medicare cases closed (see Note 1):	0
b. Estimated percentage of cases for which Medicare benefits were successfully obtained or preserved (see Note 2):	6.5%
c. Estimated number of cases in which Medicare benefits were obtained or preserved ("a" x "b"):	0
2. EXTENDED REPRESENTATION Medicare Cases	
a. Total extended representation Medicare cases closed (see Note 1):	0
b. Estimated percentage of cases for which Medicare benefits were successfully obtained or preserved (see Note 4):	0.0%
c. Estimated number of cases in which Medicare benefits were obtained or preserved ("a" x "b"):	0
3. LIMITED and EXTENDED REPRESENTATION Cases (Combined)	
Estimated successful cases (sum of "1.c" and "2.c"):	0

B. Medicare Benefits From Successful SSD Cases

1. LIMITED REPRESENTATION SSD Cases	
a. Total cases closed	0
b. Estimated percentage of cases for which benefits were successfully obtained, preserved, or increased (see Note 3):	41%
c. Estimated number of cases for which benefits were successfully obtained, preserved, or increased ("a" x "b"):	0
2. EXTENDED REPRESENTATION SSD Cases	
Number of extended representation SSD cases for which Medicare benefits were successfully obtained, preserved, or increased (see Note 4):	0
3. LIMITED and EXTENDED REPRESENTATION Cases (Combined)	
a. Total estimated LIMITED and EXTENDED cases that produced benefits (sum of "1" and "2" above)	0
b. Average annual benefit (see Note 5):	\$10,674
c. Assumed duration of benefits in years (see Note 6):	10.5
d. Projected total benefit per case ("b" x "c"):	\$112,081
e. Total cases x total projected benefit ("a" x "d"):	\$0

Sum of Benefits from Medicare Cases \$0

Note 1: Source: Program's case tracking data system.

Note 2: The assumed "success rate" was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. 6.5 percent of those with Medicare issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of cases closed by this program by Brief Representation for those legal problem types to derive the estimate indicated above.

Note 3: Source: survey described in Note 2. Forty one percent of those with SSI/SSD issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of brief representation cases closed by this program for those legal problem types to derive the estimate indicated above.

Note 4: Source of these figures: outcomes (including dollar benefits) measured for all 2012 cases of the above legal problem types closed by New Hampshire Legal Assistance (NHCLA).

Note 5: Source: The federal government reported that in 2008 Medicare provided an average of \$10,010 per year in payments for the medical and hospital bills of Social Security disability benefits recipients. See <http://www.medpac.gov/documents/Jun12DataBookEntireReport.pdf> (pg. 21). This figure has been adjusted to 2012 dollars.

Note 6: Assumed average duration of SSD benefits: 10.5 years; see Kalman Rupp and Charles G. Scott, "Trends in the Characteristics of DI and SSI Disability Awardees and Duration of Program Participation," Social Security Administration, 1996.

Exhibit 4: Other Federal Benefits

Program	One-Time Payments	Monthly Benefits	Expected Duration of Monthly Benefits	Monthly Benefits (Annualized)	Total Benefits
TANF	\$0		6	\$0	\$0
Food Stamps	\$0	\$0	6	\$0	\$0
			N/A	N/A	\$0
Total Benefits:	\$0	\$0		\$0	\$0

Exhibit 5: Federal Tax Refunds & Savings

Source	Amount
IRS-Calculated Reduction in Tax Liability for Clients	\$238,441
Total:	\$238,441

Exhibit 6: Federal Funding to Legal Services Program

Source	Amount
Legal Services Corporation (sub-grant thru LARC)	\$42,906
VAWA (sub-grant thru NHLA)	\$10,907
LAV (sub-grant thru NHLA)	\$58,910
IRS LITC Program	\$24,859
Total:	\$137,582

Exhibit 7: Economic Multiplier Effect

	Total
A. Total federal funds brought into state	
1. SSI/SSD Benefits	\$0.00
2. Medicare/Medicaid Benefits	\$0.00
3. Other Federal Benefits	\$0.00
4. Tax Refunds and Savings	\$0.24
5. Federal grants to legal services program	\$0.14
6. Subtotal	\$0.38
B. Multiplier (per U.S. Dept. of Commerce "RIMS II" Model):	\$1.64
C. Economic Multiplier Effect (Line A x Line B)	\$0.62
D. Jobs factor, number of jobs created per \$1 million in funds coming in from outside state (per U.S. Dept. of Commerce RIMS II Model):	\$9.63
E. Total jobs (Line A.6 * Line D):	\$3.62
F. Total Impact of Federal Dollars (Line A + Line C)	\$0.99

Exhibit 8: Child and Spousal Support

		Total Benefits
A. Brief Representation Cases		
1. Number of Divorce, Custody, Support, and/or DV cases closed by Brief Representation (see Note 1):		58
2. Percentage of above cases in which one or more of the following outcomes was achieved: Divorce, Custody, Support and/or Order of Protection (see Note 2):		23%
3. Number of brief representation cases producing the above outcomes ("1" x "2")		13
B. Extended Representation Cases		
1. Number of Divorce, Custody, Support, and/or DV cases closed by Extended Representation (see Note 1):		223
2. Percentage of above cases in which one or more of the following outcomes was achieved: Divorce, Custody, Support and/or Order of Protection (see Note 3)		50%
3. Number of extended representation cases producing the above outcomes ("1" x "2"):		112
C. Total Benefits Achieved		
1. Total cases in which clients achieved the above outcomes (sum of "A.3" and "B.3" above)		125
2. Average dollar impact per successful case in which the above outcomes were achieved (see Note 3):		
a. Average one-time payment:		\$2,251
b. Average monthly support payment including child support and spousal support:		\$890
3. Total impact		
a. Duration of monthly payments in months (see Note 4):		60
b. Total net present value of monthly payment stream ("1" x "2.b" x "3.a")		\$6,675,652
c. Impact of one-time payments ("1" x "2.a")		\$281,346
d. Total impact ("b" + "c")		\$6,677,903
4. Average percentage of ordered amounts actually received by clients (see Note 5):		65%
5. Net present value of support payment stream ("3.d" x "4")		\$4,340,637
Total Net Present Value of Child Support Received by Clients:		\$4,340,637
Note 1: Source: Program's case tracking data system		
Note 2: The assumed "success rate" was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. Thirty two percent of those with the above four Family Law issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of cases closed by this program by Brief Representation in the four legal problem types to derive the estimate indicated above.		
Note 3: Source of this figure: outcomes (including dollar benefits) measured for all 2012 cases of the above legal problem types closed by New Hampshire Legal Assistance (NHLA).		
Note 4: Assumed duration of child and spousal support: 5 years. This is a conservative estimate; the average time elapsed from the average age of children at divorce (9 years) to the age of majority (18 years) is 9 years. No figure is available for average duration of spousal support. Source of figure for average age of children at divorce: Liu, Shirley H., "The Effect Parental Divorce and Its Timing on Child Educational Attainment: A Dynamic Approach," page 17; available at http://moya.bus.miami.edu/~sliu/Research_files/divorcetiming.pdf .		
Note 5: Source of this figure: U.S. Department of Health and Human Services, Administration for Children & Families, Office of Child Support Enforcement; "Box Score for New Hampshire," available on the web at: http://www.acf.hhs.gov/programs/css/resource/fy2011-preliminary-report-state-box-scores		

Exhibit 9: Cost Savings - Avoidance of Emergency Shelter

Total Benefits	
A. Brief Representation Cases	
1. Number of Housing cases closed by Brief Representation (see Note 1):	10
2. Assumed success rate: Percentage of above cases in which one or more of the following outcomes was achieved: avoided eviction, obtained additional time, or avoided foreclosure (see Note 2):	11%
3. Estimated number of limited representation cases in which clients avoided eviction, obtained additional time, or avoided foreclosure ("1" x "2"):	1
B. Extended Representation Cases	
1. Number of Housing cases closed by Extended Representation (see Note 1):	49
2. Assumed success rate: Percentage of above cases in which one or more of the following outcomes was achieved: avoided eviction, obtained additional time, or avoided foreclosure (see Note 3):	79%
3. Estimated number of extended representation cases in which clients avoided eviction, obtained additional time, or avoided foreclosure: ("1" x "2")	39
C. Cost Savings Achieved	
1. Total cases in which clients avoided eviction, obtained additional time, or avoided foreclosure (sum of "A.3" and "B.3" above):	40
2. Assumed "Emergency Shelter Avoidance Rate" (see Note 4):	31%
3. Number of families saved from needing emergency shelter ("1" x "2"):	12
4. Average cost of emergency shelter for one family (see Note 4):	\$5,112
5. Estimated Cost Savings (line E multiplied by line F):	\$62,596
6. Average number of people per case who avoided eviction, obtained additional time, or avoided foreclosure (see Note 3):	2.14
7. Estimated total number of people who avoided emergency shelter ("3" x "6"):	26
Note 1: Source: Program's case tracking data system.	
Note 2: The assumed "success rate" of 11 percent was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. Eleven percent of those with housing issues achieved outcomes of "avoided eviction," "obtained additional time to seek alternative housing," or "avoided foreclosure." Accordingly, we applied that percentage to the total number of Housing advice/brief services cases handled by NHLA to derive the estimate indicated above.	
Note 3: Source of these figures: outcomes measured for all 2012 cases of the above legal problem types closed by New Hampshire Legal Assistance (NHLA).	
Note 4: The "Emergency Shelter Avoidance Rate" is the percentage of evicted or foreclosed households that would have utilized emergency shelter if not kept in their homes as an outcome of legal assistance. The assumed value of 31 percent is based on a detailed study of eviction prevention, the results of which are described in "The Homelessness Prevention Program: Outcomes and Effectiveness," New York State Dept. of Social Services, 1990 (see in particular, Table 3.2).	
Note 5: The assumed "average cost of emergency shelter for one family" was the median of estimates derived from two methods, summarized in Exhibit 9A.	

Exhibit 9A: Average Cost of Emergency Shelter for One Family

Estimation Method	Estimated Cost Per Day	Average Stay, in Days (See Note 3)	Estimated Cost/Family
1. Non-Profit Homeless Shelter - See Note 1	\$69	72	\$4,968
2. Economy Hotel - See Note 2	\$73	72	\$5,256
Median of the two methods:			\$5,112

Note 1: Non-Profit Shelter Organization. Source: 2012 Annual Report for Crossroads House in Portsmouth NH (<http://www.crossroadshouse.org/index.htm>), which provided 35,040 bed-nights of shelter in 2012 for a total cost of \$1,132,590. This translated to an average cost of \$32 per bed-night. Multiplied by 2.14 people (beds) per household (the average number of people recorded by New Hampshire Legal Assistance (NHLA) for successful eviction defense or mortgage foreclosure prevention case in 2012), this translates to an average cost of \$69 per night, per family or household.

Note 2: Economy Hotel. Source: the median lowest nightly cost of a hotel listed on Travelocity.com in select regions of New Hampshire (Manchester and Concord) in February 2013.

Note 3: Average Stay, in Days. This figure was based on data on average length of stay in emergency and transitional housing in Manchester, NH from the Homelessness Management Information System (HMIS) of the U.S. Department of Housing and Urban Development, 2009 Annual Homeless Assessment Report to Congress. Regional Reports available at: <http://www.hudhdx.info/PublicReports.aspx>.

Exhibit 10: Cost Savings - Prevention of Domestic Violence

	Total Benefits
A. Brief Representation Cases	
1. Number of Divorce, Custody, Support, and/or Domestic Violence Cases Closed by Brief Representation (see Note 1):	58
2. Percentage of the above cases in which domestic violence (DV) was major issue (see Note 2):	82%
3. Number of cases in which DV was a major issue ("1" x "2")	47
4. Success rate: Percentage of above cases in which DV protection was enhanced by one or more of the following outcomes: Divorce, Custody, Support and/or Order of Protection (see Note 3):	32%
5. Number of cases for which client received protection from DV ("3" x "4"):	15
B. Extended Representation Cases	
1. Number of Divorce, Custody, Support, and/or DV Cases Closed by Extended Representation (see Note 1):	223
2. Percentage of the above cases in which domestic violence was a major issue (See Note 2):	82%
3. Number of cases in which DV was a major issue ("1" x "2")	182
4. Success rate: Percentage of above cases in which DV protection was enhanced by one or more of the following outcomes: Divorce, Custody, Support and/or Order of Protection***	85%
5. Number of cases for which client received protection from DV ("3" x "4")	155
C. Cost Savings Achieved	
1. Total cases in which clients received protection from DV (sum of "A.5" and "B.5" above):	170
2. Average cost per year of medical treatment, counseling, police protection and other support per DV victim (see Note 5):	\$5,016
3. Annual savings from prevention of DV ("C.1" x "C.2")	\$852,798
Total Savings from Prevention of Domestic Violence \$852,798	
Note 1: Source: Program's case tracking data system	
Note 2: Review by program of 2012 divorce and parenting case files closed in 2012.	
Note 3: The assumed "success rate" was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. Thirty two percent of those with the above four Family Law issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of cases closed by this program by Brief Representation in the four legal problem types to derive the estimate indicated above.	
Note 4: Source of this figure: outcomes (including dollar benefits) measured for all 2012 cases of the above legal problem types closed by New Hampshire Legal Assistance (NHLA).	
Note 5: Source: See Exhibit 10A	

Exhibit 10A: Average Cost Savings per Household Protected from Domestic Violence

Cost Elements	Potentially Avoidable Cost per Incident		
	<i>Physical Assault</i>	<i>Rape</i>	
Victim: Medical Care	\$ 1,068	\$ 1,010	
Victim: Mental Health Care:	\$ 374	\$ 450	
Victim: Lost productivity	\$ 108	\$ 181	
Victim: Lost quality of life	\$ 26,103	\$ 110,092	
Victim: Property damage	\$ 58	\$ 150	
Total	\$ 27,711	\$ 111,883	
Total (excluding Quality of Life):	\$ 1,608	\$ 1,791	
Number of incidents per year, per victim (see Note 2):	3.1	2.9	
Potentially Avoidable Cost per victim, per year:	\$ 4,985	\$ 5,194	
Weighted Average			
a. Breakdown of incident types, by percent (see Note 3):	85%	15%	Total
b. Cost of 100 victims ("a" times cost/victim)	\$ 423,743	\$ 77,903	\$ 501,646
c. Average potentially avoidable cost per year, per victim of all types			\$ 5,016

Note 1: The above per-incident costs were derived from estimates by consultant Jeffrey Baliban for use in testimony to the Chief Judge's Task Force to Expand Access to Civil Legal Services in New York in 2011. Mr. Baliban estimated the total "potentially avoidable" cost of domestic violence against low-income women using data from a variety of national studies conducted by the Centers for Disease Control and Prevention ("CDC") in 1994 and updated in 2003, and the National Violence Against Women Survey ("NVAWS") funded by the National Institute of Justice ("NIJ") and CDC. See *Report of Jeffrey L. Baliban to the Task Force to Expand Civil Legal Services in New York Presented at the First Judicial Department Hearing September 26, 2011*. The "potentially avoidable" costs were derived from estimates of total cost per DV incident by assuming that Orders of Protection are effective 60 percent of the time. Mr. Baliban adjusted the national figures to New York, to account for the state-specific difference in the cost-of-living index. In the above table, we have used a similar method to adjust Mr. Baliban's figures for New Hampshire. All costs have been inflation-adjusted to reflect 2011 dollars.

Note 2: See the National Violence Against Women Survey, p. 15, Exhibit 5

Note 3: See Elwart, et. al., "Increasing Access to Restraining Orders for Low-Income Victims of Domestic Violence: A Cost-Benefit Analysis of the Proposed Domestic Abuse Grant Program," Appendix A. This report cites a National Institutes of Justice survey as the basis for the 85/15 percent breakdown of domestic violence incidents by physical assault versus rape.

New Hampshire Legal Assistance (NHCLA)
Economic Impact Report

Exhibit 1: Summary of Economic Benefits and Savings	Total
I. Federal Dollars Brought Into State (\$Millions)	
A. SSI/SSD Benefits for Elderly & Disabled People (Exhibit 2)	\$14.0
B. Medicare Benefits for People with Disabilities (Exhibit 3)	\$8.4
C. Other Federal Benefits for Low-Income People (Exhibit 4)	\$0.0
D. Federal Tax Refunds and Savings for Low-Income Clients (Exhibit 5)	\$0.0
E. Federal Grants to Legal Services Programs (Exhibit 6)	\$0.6
F. Economic Multiplier Effect of Federal Revenue on Communities (Exhibit 7)	\$37.6
II. Other Benefits and Savings for Low-Income Residents (\$Millions)	
G. Child and Spousal Support (Exhibit 8)	\$1.5
III. Cost Savings for Communities and Taxpayers	
I. Cost Savings: Avoidance of Emergency Shelter (Exhibit 9)	\$0.2
J. Cost Savings: Prevention of Domestic Violence (Exhibit 10)	\$0.4
Total Economic Impact (Sum of Lines A through J, in \$Millions):	\$62.6 **

**** NOTE: Not included in the total was an estimated \$21 million in electric and gas utility discounts and energy savings assistance benefits achieved in 2012 through systemic advocacy by NHLA in electric, gas, and telephone cases at the Public Utilities Commission (PUC) and cooperation of its partners (including utilities). See Exhibit 11.**

\$62.6 ** Million in Benefits and Savings

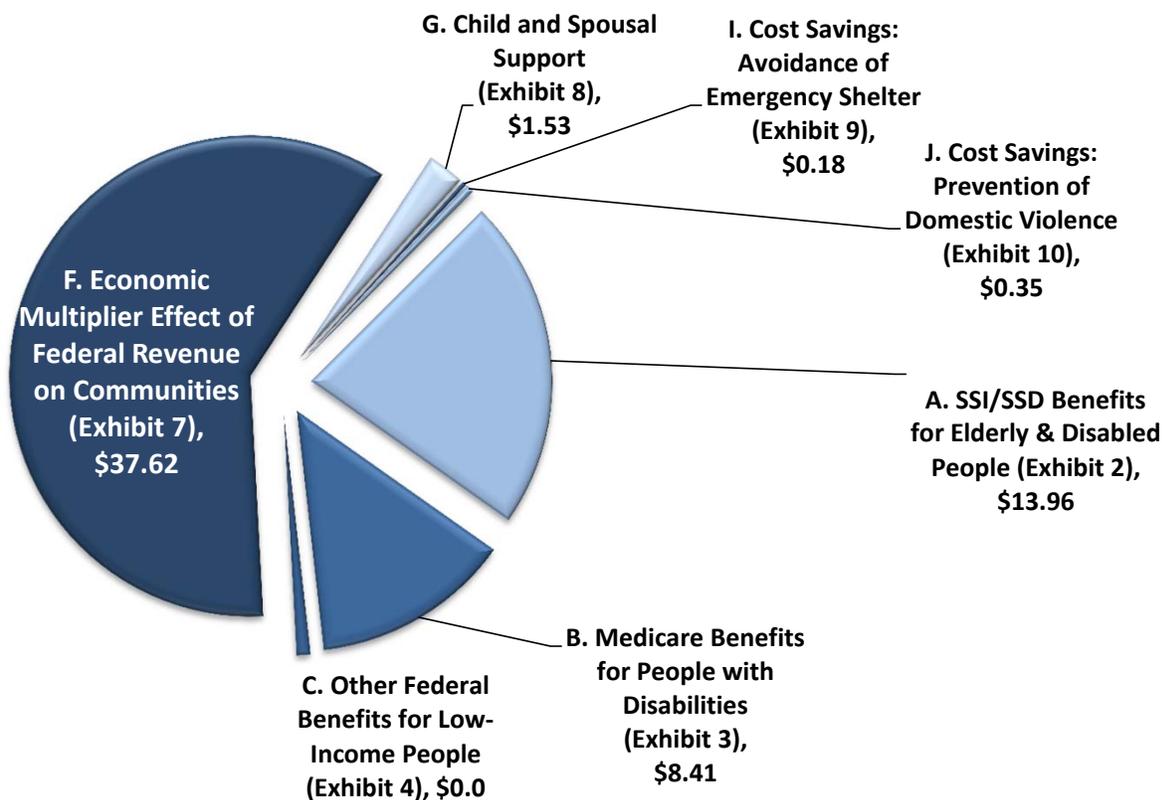


Exhibit 2: Projected SSI/SSD Dollar Benefits into State, as a Result of Cases Closed in 2012

A. SSI and SSD BRIEF REPRESENTATION Cases	
1. Cases Closed by brief representation (see Note 1):	94
2. Estimated percentage of cases for which SSI/SSD Benefits were Obtained (see Note 2):	41%
3. Estimated Successful Cases ("1" x "2"):	39
B. SSI and SSD EXTENDED REPRESENTATION Cases	
1. Cases Closed (see Note 1):	94
2. Estimated percentage of cases for which SSI/SSD Benefits were Obtained (see Note 3):	95%
3. Estimated Successful Cases ("1" x "2"):	89
C. SSI and SSD Cases (LIMITED and EXTENDED)	
1. Total Estimated Successful Cases ("A.3" + "B.3"):	128
2. Estimated back awards per successful case (see Note 3):	\$11,593
3. Total back awards ("1" x "2"):	\$1,483,907
4. Estimated monthly award per successful case (see Note 3):	\$838
5. Total monthly benefits ("1" x "4"):	\$107,204
6. Assumed duration of monthly benefit in years (See Note 4):	9.7
7. Net present value of monthly benefits ("5" x "6" x 12 mos.):	\$12,478,488
8. Total projected impact ("3" + "7"):	\$13,962,396
Total Projected Benefits:	\$13,962,396
Note 1: Source: Program's case tracking data system.	
Note 2: The assumed "success rate" was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. Forty one percent of those with SSI or SSD issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of cases closed by this program by Brief Representation for those legal problem types to derive the estimate indicated above.	
Note 3: Source of these figures: outcomes (including dollar benefits) measured for all 2012 cases of the above legal problem types closed by New Hampshire Legal Assistance (NHLA).	
Note 4: Assumed average duration of SSI benefits: 9.7 years, and of SSD benefits: 10.5 years. See Kalman Rupp and Charles G. Scott, "Trends in the Characteristics of DI and SSI Disability Awardees and Duration of Program Participation," Social Security Administration, 1996. We assumed the shorter duration since SSI and SSD are combined in the legal problem coding scheme used by the program.	

Exhibit 3: Projected Medicare Benefits into State

Total Projected Medicare Benefits from Cases Closed in 2012

A. Benefits from Successful Medicare Cases

1. LIMITED REPRESENTATION Medicare Cases	
a. Total limited representation Medicare cases closed (see Note 1):	2
b. Estimated percentage of cases for which Medicare benefits were successfully obtained or preserved (see Note 2):	6.5%
c. Estimated number of cases in which Medicare benefits were obtained or preserved ("a" x "b"):	0
2. EXTENDED REPRESENTATION Medicare Cases	
a. Total extended representation Medicare cases closed (see Note 1):	0
b. Estimated percentage of cases for which Medicare benefits were successfully obtained or preserved (see Note 4):	0.0%
c. Estimated number of cases in which Medicare benefits were obtained or preserved ("a" x "b"):	0
3. LIMITED and EXTENDED REPRESENTATION Cases (Combined)	
Estimated successful cases (sum of "1.c" and "2.c"):	0

B. Medicare Benefits From Successful SSD Cases

1. LIMITED REPRESENTATION SSD Cases	
a. Total cases closed	68
b. Estimated percentage of cases for which benefits were successfully obtained, preserved, or increased (see Note 3):	41%
c. Estimated number of cases for which benefits were successfully obtained, preserved, or increased ("a" x "b"):	28
2. EXTENDED REPRESENTATION SSD Cases	
Number of extended representation SSD cases for which Medicare benefits were successfully obtained, preserved, or increased (see Note 4):	47
3. LIMITED and EXTENDED REPRESENTATION Cases (Combined)	
a. Total estimated LIMITED and EXTENDED cases that produced benefits (sum of "1" and "2" above)	75
b. Average annual benefit (see Note 5):	\$10,674
c. Assumed duration of benefits in years (see Note 6):	10.5
d. Projected total benefit per case ("b" x "c"):	\$112,081
e. Total cases x total projected benefit ("a" x "d"):	\$8,406,110

Sum of Benefits from Medicare Cases \$8,406,110

Note 1: Source: Program's case tracking data system.

Note 2: The assumed "success rate" was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. 6.5 percent of those with Medicare issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of cases closed by this program by Brief Representation for those legal problem types to derive the estimate indicated above.

Note 3: Source: survey described in Note 2. Forty one percent of those with SSI/SSD issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of brief representation cases closed by this program for those legal problem types to derive the estimate indicated above.

Note 4: Source of these figures: outcomes (including dollar benefits) measured for all 2012 cases of the above legal problem types closed by New Hampshire Legal Assistance (NHCLA).

Note 5: Source: The federal government reported that in 2008 Medicare provided an average of \$10,010 per year in payments for the medical and hospital bills of Social Security disability benefits recipients. See <http://www.medpac.gov/documents/Jun12DataBookEntireReport.pdf> (pg. 21). This figure has been adjusted to 2012 dollars.

Note 6: Assumed average duration of SSD benefits: 10.5 years; see Kalman Rupp and Charles G. Scott, "Trends in the Characteristics of DI and SSI Disability Awardees and Duration of Program Participation," Social Security Administration, 1996.

Exhibit 4: Other Federal Benefits

Benefits from Cases Completed in 2012	One-Time Payments	Monthly Benefits	Expected Duration of Monthly Benefits	Monthly Benefits (Annualized)	Total Benefits
					\$0
Food Stamps	\$11,544	\$962	6	\$5,772	\$17,316
			N/A	N/A	\$0
Total Benefits:	\$11,544	\$962		\$5,772	\$17,316

Exhibit 5: Federal Tax Refunds & Savings

Source	Amount
Earned Income Tax Credits (EITC)	NA
Federal Taxes Forgiven or Reduced	NA
Total:	\$0

Exhibit 6: Federal Funding to Legal Services Programs

Source	Amount
US Dept. of HUD Fair Housing	\$221,845
Federal VAWA Domestic Violence (see Note 1):	\$351,593
Federal Legal Assistance for Victims (see Note 1):	\$0
Total:	\$573,438

Note 1: The amount shown has been adjusted by deducting sub-grant to New Hampshire Pro Bono.

Exhibit 7: Economic Multiplier Effect

	Total
A. Total federal funds brought into state	
1. SSI/SSD Benefits	\$ 13.96
2. Medicare/Medicaid Benefits	\$ 8.41
3. Other Federal Benefits	\$ 0.02
4. Tax Refunds and Savings	\$ -
5. Federal grants to legal services program	\$ 0.57
6. Subtotal	\$ 22.96
B. Multiplier (per U.S. Dept. of Commerce "RIMS II" Model):	1.64
C. Economic Multiplier Effect (Line A x Line B)	\$ 37.62
D. Jobs factor, number of jobs created per \$1 million in funds coming in from outside state (per U.S. Dept. of Commerce RIMS II Model):	9.6
E. Total jobs (Line A.6 * Line D):	221
F. Total Impact of Federal Dollars (Line A + Line C)	\$ 60.58

Exhibit 8: Child and Spousal Support

		Total Benefits
A. Brief Representation Cases		
1. Number of Divorce, Custody, Support, and/or DV Cases Closed (see Note 1):		95
2. Percentage of those cases that produced child or spousal support for client (see Note 2):		23%
3. Number of brief representation cases producing support ("1" x "2")*		21
B. Extended Representation Cases		
1. Number of Divorce, Custody, Support, and/or DV Cases Closed (see Note 1):		46
2. Percentage of those cases that produced child or spousal support for client (see Note 3):		50%
3. Number of extended representation cases producing support ("1" x "2")*		23
C. Total Benefits Achieved		
1. Total cases in which clients received child support orders (sum of "A.3" and "B.3" above)		44
2. Average dollar impact per successful support case (see Note 3):		
a. Average one-time payment		\$2,251
b. Average monthly support payment		\$890
3. Total impact		
a. Duration of monthly payments in months (see Note 4):		60
b. Total net present value of monthly payment stream ("1" x "2.b" x "3.a")		\$2,349,830
c. Impact of one-time payments ("1" x "2.a")		\$99,034
d. Total impact ("b" + "c")		\$2,352,080
4. Average percentage of ordered amounts actually recieved by clients (see Note 5):		65%
5. Net present value of support payment stream ("3.d" x "4")		\$1,528,852
Total Net Present Value of Child Support Received by Clients:		\$1,528,852
<p>Note 1: Source: Program's case tracking data system</p> <p>Note 2: The assumed "success rate" was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. Thirty two percent of those with the above four Family Law issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of cases closed by this program by Brief Representation in the four legal problem types to derive the estimate indicated above.</p> <p>Note 3: Source of this figure: outcomes (including dollar benefits) measured for all 2012 cases of the above legal problem types closed by the program.</p> <p>Note 4: Assumed duration of child and spousal support: 5 years. This is a conservative estimate; the average time elapsed from the average age of children at divorce (9 years) to the age of majority (18 years) is 9 years. No figure is available for average duration of spousal support. Source of figure for average age of children at divorce: Liu, Shirley H., "The Effect Parental Divorce and Its Timing on Child Educational Attainment: A Dynamic Approach," page 17; available at http://moya.bus.miami.edu/~sliu/Research_files/divorcetiming.pdf.</p> <p>Note 5: Source of this figure: U.S. Department of Health and Human Services, Administration for Children & Families, Office of Child Support Enforcement; "Box Score for New Hampshire," available on the web at: http://www.acf.hhs.gov/programs/css/resource/fy2011-preliminary-report-state-box-scores</p>		

Exhibit 9: Cost Savings - Avoidance of Emergency Shelter

Total Benefits	
A. Brief Representation Cases	
1. Number of Housing cases closed by Brief Representation (see Note 1):	417
2. Assumed success rate: Percentage of above cases in which one or more of the following outcomes was achieved: avoided eviction, obtained additional time, or avoided foreclosure (see Note 2):	11%
3. Estimated number of limited representation cases in which clients avoided eviction, obtained additional time, or avoided foreclosure ("1" x "2"):	47
B. Extended Representation Cases	
1. Number of Housing cases closed by Extended Representation (see Note 1):	84
2. Assumed success rate: Percentage of above cases in which one or more of the following outcomes was achieved: avoided eviction, obtained additional time, or avoided foreclosure (see Note 3):	79%
3. Estimated number of extended representation cases in which clients avoided eviction, obtained additional time, or avoided foreclosure: ("1" x "2"):	66
C. Cost Savings Achieved	
1. Total cases in which clients avoided eviction, obtained additional time, or avoided foreclosure (sum of "A.3" and "B.3" above):	113
2. Assumed "Emergency Shelter Avoidance Rate (see Note 4):	31%
3. Number of families saved from needing emergency shelter ("1" x "2"):	35
4. Average cost of emergency shelter for one family (see Note 4):	\$5,095
5. Estimated Cost Savings (line E multiplied by line F):	\$178,483
6. Average number of people per case who avoided eviction, obtained additional time, or avoided foreclosure (see Note 3):	2.14
7. Estimated total number of people who avoided emergency shelter ("3" x "6"):	75
Note 1: Source: Program's case tracking data system.	
Note 2: The assumed "success rate" of 11 percent was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. Eleven percent of those with housing issues achieved outcomes of "avoided eviction," "obtained additional time to seek alternative housing," or "avoided foreclosure." Accordingly, we applied that percentage to the total number of Housing advice/brief services cases handled by NHLA to derive the estimate indicated above.	
Note 3: Source of these figures: outcomes measured for all 2012 cases of the above legal problem types closed by the program.	
Note 4: The "Emergency Shelter Avoidance Rate" is the percentage of evicted or foreclosed households that would have utilized emergency shelter if not kept in their homes as an outcome of legal assistance. The assumed value of 31 percent is based on a detailed study of eviction prevention, the results of which are described in "The Homelessness Prevention Program: Outcomes and Effectiveness," New York State Dept. of Social Services, 1990 (see in particular, Table 3.2).	
Note 5: The assumed "average cost of emergency shelter for one family" was the median of estimates derived from two methods, summarized in Exhibit 9A.	

Exhibit 10: Cost Savings - Prevention of Domestic Violence

Total Benefits	
A. Brief Representation Cases	
1. Number of Divorce, Custody, Support, and/or Domestic Violence Cases Closed by Brief Representation (see Note 1):	95
2. Percentage of the above cases in which domestic violence (DV) was major issue (see Note 2):	100%
3. Number of cases in which DV was a major issue ("1" x "2"):	95
4. Success rate: Percentage of above cases in which DV protection was enhanced by one or more of the following outcomes: Divorce, Custody, Support and/or Order of Protection (see Note 3):	32%
5. Number of cases for which client received protection from DV ("3" x "4")	31
B. Extended Representation Cases	
1. Number of Divorce, Custody, Support, and/or DV Cases Closed by Extended Representation (see Note 1):	46
2. Percentage of the above cases in which domestic violence was a major issue (See Note 2):	100%
3. Number of cases in which DV was a major issue ("1" x "2")	46
4. Success rate: Percentage of above cases in which DV protection was enhanced by one or more of the following outcomes: Divorce, Custody, Support and/or Order of Protection (see Note 4):	85%
5. Number of cases for which client received protection from DV ("3" x "4"):	39
C. Cost Savings Achieved	
1. Total cases in which clients received protection from DV (sum of "A.5" and "B.5" above):	70
2. Average cost per year of medical treatment, counseling, police protection and other support per DV victim (see Note 5):	\$5,016
3. Annual savings from prevention of DV ("C.1" x "C.2")	\$351,152
Total Savings from Prevention of Domestic Violence	
\$351,152	
Note 1: Source: Program's case tracking data system	
Note 2: Estimate by program based on intake priorities and professional judgment of advocates	
Note 3: The assumed "success rate" was based on a scientific survey by The Resource in which 400 legal aid clients in Pennsylvania randomly sampled from all who had received advice or brief services in the latter half of 2011 were interviewed by phone to determine the outcomes of their cases. Thirty two percent of those with the above four Family Law issues achieved the positive outcomes they sought. Accordingly, we applied that percentage to the total number of cases closed by this program by Brief Representation in the four legal problem types to derive the estimate indicated above.	
Note 4: Source of this figure: outcomes (including dollar benefits) measured for all 2012 cases of the above legal problem types closed by the program.	
Note 5: Source: See Exhibit 10A	

Exhibit 10A: Average Cost Savings per Household Protected from Domestic Violence

Cost Elements	Potentially Avoidable Cost per		
	Physical Assault	Rape	
Victim: Medical Care	\$ 1,068	\$ 1,010	
Victim: Mental Health Care:	\$ 374	\$ 450	
Victim: Lost productivity	\$ 108	\$ 181	
Victim: Lost quality of life	\$ 26,103	\$ 110,092	
Victim: Property damage	\$ 58	\$ 150	
Total	\$ 27,711	\$ 111,883	
Total (excluding Quality of Life):	\$ 1,608	\$ 1,791	
Number of incidents per year, per victim (see Note 2):	3.1	2.9	
Potentially Avoidable Cost per victim, per year:	\$ 4,985	\$ 5,194	
Weighted Average			
a. Breakdown of incident types, by percent (see Note 3):	85%	15%	Total
b. Cost of 100 victims ("a" times cost/victim)	\$ 423,743	\$ 77,903	\$ 501,646
c. Average potentially avoidable cost per year, per victim of all types			\$ 5,016

Note 1: The above per-incident costs were derived from estimates by consultant Jeffrey Baliban for use in testimony to the Chief Judge's Task Force to Expand Access to Civil Legal Services in New York in 2011. Mr. Baliban estimated the total "potentially avoidable" cost of domestic violence against low-income women using data from a variety of national studies conducted by the Centers for Disease Control and Prevention ("CDC") in 1994 and updated in 2003, and the National Violence Against Women Survey ("NVAWS") funded by the National Institute of Justice ("NIJ") and CDC. See *Report of Jeffrey L. Baliban to the Task Force to Expand Civil Legal Services in New York Presented at the First Judicial Department Hearing September 26, 2011*. The "potentially avoidable" costs were derived from estimates of total cost per DV incident by assuming that Orders of Protection are effective 60 percent of the time. Mr. Baliban adjusted the national figures to New York, to account for the state-specific difference in the cost-of-living index. In the above table, we have used a similar method to adjust Mr. Baliban's figures for New Hampshire. All costs have been inflation-adjusted to reflect 2011 dollars.

Note 2: See the National Violence Against Women Survey, p. 15, Exhibit 5

Note 3: See Elwart, et. al., "Increasing Access to Restraining Orders for Low-Income Victims of Domestic Violence: A Cost-Benefit Analysis of the Proposed Domestic Abuse Grant Program," Appendix A. This report cites a National Institutes of Justice survey as the basis for the 85/15 percent breakdown of domestic violence incidents by physical assault versus rape.

Exhibit 11: Utility Discounts and Savings

	Estimated Annual Savings or Benefit*	Monthly Benefits	Expected Duration of Monthly Benefits	Monthly Benefits (Annualized)	Total Benefits
Electric Energy Assistance	15,000,000				15,000,000
Gas Energy Assistance	1,500,000				1,500,000
Low-Income Electric Energy Efficiency Program	2,900,000				2,900,000
Low-Income Gas Energy Efficiency Program	1,790,000				1,790,000
Total Benefits:	\$21,190,000	\$0		\$0	\$21,190,000